

Memo

Tori Video

To: Database Design Group
From: General Manager, Tori Video
Date: 15-May-02
Re: Rental Transaction Database

Database Meeting Summary

Thank you for meeting with our staff again and describing the "relational schema" that you have developed with the field names. We agree that it appears you have all the information required. I am writing this memo to confirm the agreed upon implementation of this database.

Floyd, myself, and our other staff can't seem to agree on the business rules for reservations. That is, can we charge customers if they haven't come in within 24 hours to claim the reserved video or should it go back on the shelf? So we decided to just go with rentals on a first-come first-serve basis and will avoid the whole reservation issue.

As stated in the last memo, the exchange will handle all used and new video sales. All other requirements are the same as outlined in the previous memo and original project document. We need all documentation as specified in the original database project document. Please provide copies of all Entity Relationship Diagrams as you developed the project. They will be useful for us to consider future enhancements. Please provide the database on a floppy diskette and do not email it to us. Sending those big files via email is like putting a whole roll of toilet paper in the toilet and flushing. It plugs the whole thing up.

We will be delaying the store opening one day, so the database needs to be operational by Noon on Wednesday May 22nd. We will work with what ever you have by then. This contract is null and void if you do not deliver the project package by that time and date! Nothing will be accepted nor will you be paid if the project is not delivered at that time and date. You must understand that our business is relying on your database and if you can't deliver we will be required to use our old system. Therefore, no late projects will be accepted!

